



# Multi-channel Customer Engagement Platform to Lower Operating Costs

Mobile Apps | Web Portals | AI Chatbots

## Looking to transform customer experience? We got you covered!



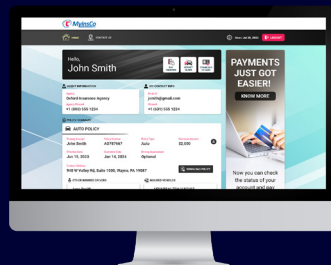
We have the technology needed for customer self-service, freeing up your resources to grow your insurance business and building strong client relationships. With our seamless, ready-to-deploy solutions, you can leave the complexities of front-end technology to us, allowing your IT resources to have capacity for other priority matters.



### Native Mobile Apps

Empower your customers with a mobile app that simplifies policy management, claims, and payments. Built for insurers and MGAs, it delivers seamless, 24/7 self-service experiences.

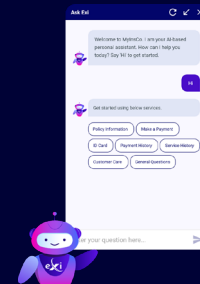
*Ideal for tech-savvy policyholders who prefer managing their insurance on the go.*



### Insured Web Portal

The Insured Web Portal offers policyholders easy access to their insurance information, streamlining tasks like updates, claims, and document downloads.

*Perfect for those who prefer managing their insurance via a desktop interface.*



### AI Chatbot on Website

An AI-powered chatbot that enhances customer engagement with real-time, intelligent interactions. It leverages GPT technology to provide quick, accurate responses, reducing support costs.

*Great for policyholders seeking instant answers 24/7 without waiting for support.*



## Built to Handle Multi-Policy Accounts

Xemplar Engage is built to support multiple lines of business, ensuring that your mobile app is as versatile as your business. The platform can be tailored to meet the specific workflows and data needs of each line of business.



### Auto

Give policyholders full control to self-service their auto policies



### Homeowners

Simplify home policy management, claims, coverages and limits



### Small Business

Support your small commercial business with tailored policy services



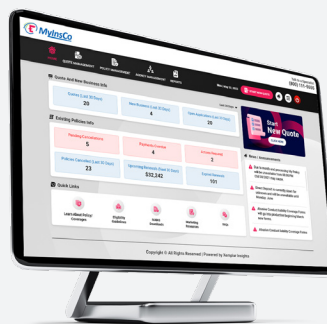
### Policy Self-Services

Integrated with your policy core system, our mobile app empowers users to manage payments, documents, and policy changes seamlessly.



### Claims Services

Integrated with your Claims system, our solution streamlines claim initiation, tracking, assistance requests, and real-time weather updates.



## We also offer a range of additional solutions.

### Quote Portal

The Quote Portal enables insurers to generate real-time quotes, pre-fill customer data, offer instant coverage options, integrate e-signatures and payments, and seamlessly bind and issue policies through a unified solution.

### Broker Portal

The Broker Portal empowers agents to efficiently manage their book of business with tools for account management, policy changes, direct deposits, commission statements, reports, forms, and secure access.

### Custom Solutions...

## Why Choose Xemplar Engage?



Fast Deployment



Easy Integration



Enterprise-Grade Security



Custom Branding



Cross-Platform Support



Real-Time Engagement

### Admin Portal

As part of every Xemplar Engage solution—whether it's a mobile app, customer portal, or Exi chatbot—the Admin Portal provides insurers with the control and visibility needed to monitor the effectiveness of the implemented solution, track user engagement, and analyze performance trends.

*The Admin Portal is included as a standard deliverable to support your ongoing success.*



**Xemplar Insights**  
Digital Transformation Solutions



**SOC 2 Type II  
Certified Company**

SCAN QR CODE  
TO VISIT OUR  
WEBSITE



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